



Return/Exchange Instructions

Returns must be received within 30 days of purchase in new and unused condition.



Use the SmartLabel found on the front/bottom of invoice for easy, convenient returns!

Or, return on your own to:

KRW
5553 Copley Drive
San Diego, CA 92111

Questions? Email

info@kellysrunningwarehouse.com
or visit our website at
www.kellysrunningwarehouse.com

Allow 2 - 4 weeks processing time for returns/exchanges.

Instructions for Returns Processing:

Kelly's Running Warehouse Return/Exchange Order Form
All returned packages will have a \$10.00 restocking fee applied. **NO** worn items or items returned past 30 days will receive credit.

Customer #: _____

Contact Phone #: _____

Please Mark: Exchange Return

Address to Ship New Order:

If exchange, fill in new items in "New Order" box below. If there is extra money owed, fill in the form of payment below. **DO NOT SEND CASH.**

Check Enclosed Visa Discover American Express MasterCard Exp. Date

Name _____
 Address _____
 City _____
 State _____ Zip _____

FILL IN A RETURN REASON CODE BELOW:

Return Merchandise				
Reason Code	Item No.	Size	Color	Qty.
Example 1	RRM983	L	Royal	1

Exchanging by Mail? Fill in New Items Here:

New Order				
Item No.	Size	Color	Qty.	

Return Reason Codes			
FIT	TOO SMALL	TOO LARGE	EXPECTATION
10 Overall	20 Overall	30 Not as described/pictured	202 Arrived too late
11 Length	21 Length	31 Did not like color/style	200 Wrong item shipped
12 Width/Hip	22 Width/Hip	32 Did not like fabric	DEFECTIVE
13 Waist	23 Waist	33 Did not look good on me	216 Performance/Durability
14 Chest/Bust	24 Chest/Bust	34 Changed mind	213 Construction/Materials
Add additional comments in space below.			If defective, briefly describe in the space below.